

# Exotic Species Price Guide 2025/26



## Welcome to the all new Axiom Veterinary Laboratories and Finn Pathologists Exotic Species Price Guide in collaboration with Birch Heath Vets.

We are excited to announce our brand-new collaboration with Birch Heath Vets enabling us to provide extensive interpreted exotic testing.

Both Axiom and Finn have been partnering with vets for decades to provide trusted quality laboratory services and this new service further adds to our already comprehensive range of testing.

In this new guide you will see options for a whole variety of exotic species ranging from rabbits to reptiles. Additionally, all of our biochemistry packages are available as a screen (without interpretation) or as a profile, including interpretation from our veterinary exotic advisors. If you cannot find the test you need in this guide please do not hesitate to get in touch with us and we will be more than happy to arrange this for you.

We look forward to working with you in the upcoming year and contributing to providing the best possible care to animals.

If you would like any further information, please look on our websites or contact us by:

**Phone:**

**Email:**

**Axiom: 01626 355655**  
**Finn: 01379 854180**

**Axiom: [admin@axiomvetlab.co.uk](mailto:admin@axiomvetlab.co.uk)**  
**Finn: [email@finnpathologists.com](mailto:email@finnpathologists.com)**

**Your feedback is crucial to helping us improve.**

Please take a few minutes to fill out our survey and help shape the future of our services. We truly value your opinions.



Samantha Weaver  
**Axiom General Manager**

April Clarke  
**Finn Pathologists General Manager**

We also offer an extensive range of **Small Animal, Farm Animal, and Equine** testing in separate price lists.

**To request a copy call**

**Axiom: 01626 355655**  
or email  
**[admin@axiomvetlab.co.uk](mailto:admin@axiomvetlab.co.uk)**

**Finn: 01379 854180**  
or email  
**[email@finnpathologists.com](mailto:email@finnpathologists.com)**



### Axiom Veterinary Laboratories



### Finn Pathologists



# Contents

Our Exotic Pathology & Veterinary Team	3
Swab, Container & Tube Identification	4
Sample Submission	5
Biochemistry Packages	6 - 7
Haematology & Coagulation	8
Endocrinology	8
Infectious Diseases	9 - 11
General Microbiology	12 - 13
Cytology	14
Histopathology	15
Environmental Testing	16
Index	17 - 21
Terms & Conditions	22 - 23

## Our Exotic Pathology & Veterinary Team

### Histopathology Team

**Cheryl Sangster**

DVM, MSc, DipACVP, MRCVS

**Sionagh Smith**

BVMS, PhD, DACVP, MRCVS

**Nick Woodger**

BSc, BVetMed, FRCPath, MRCVS

**Alistair Cox**

BVMS, MSc, MRCVS, FRCPath

**Joyce Bass**

BVSc (Pret), MMedVet (Path), MRCVS



Scan the QR Code to find out more about our dedicated team of **Histopathologists**, **Clinical Pathologists** and **Small Animal Medicine Consultants** or visit:  
<https://axiomvetlab.com/about-us/>

### Clinical Pathology Team

**Stratos Papakonstantinou**

DipECVCP, FRCPath, EBVS®, MRCVS

**Manager of Clinical Pathology**

**Guy Davies**

BSc (Hons), BVetMed (Hons), MVM, MRSB, FRCPath, DACVP, MRCVS

**Deputy Manager of Clinical Pathology**

### Medicine Advisors

**Birch Heath Vets Team**

Based in Tarporley near Chester, Birch Heath Vets is a highly equipped small animal and exotics practice. They provide first opinion care for companion and exotic animals, alongside a specialist referral service for exotics. Their experienced team includes four vets with Advanced Practitioner Certificates (CertAVP) and a fifth vet (GPCert) who is working towards AVP status.



# Swab, Container & Tube Identification

## Swab and Container Identification

### NEW E-Swab

Suitable for bacterial culture, PCR and virology. Unsuitable for hygiene screen.



### NEW E-Swab Mini Tip

Suitable for bacterial culture, PCR and virology. Unsuitable for hygiene screen.



### Viral Transport Swab

Suitable for viral PCR tests.  
Unsuitable for bacterial culture.



### Dry Swab

Suitable for PCR tests or fungal culture.  
Unsuitable for bacterial culture.

### Environmental Swab

Suitable for Hygiene Screen only.



### Histology Pots 20ml, 60ml, 90ml & 120ml

Contain 10% neutral buffered formalin. Immerse tissues immediately after harvesting at a tissue: formalin ratio of 1:10.



### 30ml Plain Universal Container

Suitable for urine, pus, fluids, washes, tissue samples for bacterial culture.

### 30ml Plain Universal Container (with spoon)

Suitable for faeces sample.



## Blood Tube Identification

### SERUM 1.3ml

Allow the sample to clot, then centrifuge and separate serum from the clot and decant serum into a new plain tube prior to sending.



### SERUM GEL BARRIER 1.3ml

Allow the sample to clot, then centrifuge. Unsuitable for therapeutic drug monitoring, hormone assays and ionised calcium.



### EDTA 0.5ml/1.3ml

It is important to fill the tube to the line to provide the right proportion of anticoagulant to blood. Mix by inversion to avoid clots. Unsuitable for microbiology culture submissions.



### LITHIUM HEPARIN 0.5ml/1.3ml

Mix by inversion before centrifuging to avoid clots. Whole heparin is the preferred sample for short samples, e.g. exotics.



### SODIUM CITRATE 0.5ml/1.3ml

Mix by inversion before centrifuging to avoid clots. Used for coagulation testing. It is important to fill the tube to the line to provide the right proportion of anticoagulant to blood.



### FLUORIDE OXALATE 0.5ml/1.3ml

Mix by inversion before centrifuging to avoid clots. Fluoride Oxalate can be used for glucose measurement. Serum is the preferred sample type, however if using Fluoride Oxalate the tube MUST be filled to the line.



### SERUM TUBE 0.5ml

For Ionised Calcium - Collect the blood into a serum tube, ensure the tube is 100% full and avoid the inclusion of air bubbles. Allow MINIMUM 15 minutes for the blood to clot then centrifuge and completely fill this tube with the resulting serum.



## How to get the most out of your submissions

Submission forms should be filled in completely and legibly with practice details at the top. A succinct clinical history is particularly important for any cases requiring interpretation, including histology and cytology, along with relevant site information on all specimens where site location would affect interpretation or potential treatment.

**It is imperative that we are alerted on the submission form to any samples that might be high-risk for zoonotic transmission, including all travel history.**

Please check that specimen containers are in date and are labelled with the patient name and date the sample was taken. Lids should be fastened securely by tightening but do not seal with adhesive tape.

### Histology and Cytology

All slides should be sent in slide mailers and these should not be packaged in the same bag as histology samples. EDTA is the tube of choice for cytology but plain is required for culture. Histology samples should only be packaged in supplied containers. Please see factsheet on the website for advice on how to handle large samples.

### Microbiology

Please detail any antibiotic treatment on the submission form and ensure the collection method for urine is noted.

### Chemistry/Haematology

Fresh blood smears should be submitted with all haematology requests. Blood/fluid should be decanted into sample tubes, not sent in syringes with needles.

Serum, plasma, blood and microbiology samples are retained for five days to allow for further testing – please call or email the lab if you would like to add additional tests.

### Supplies

Use our compliant P650 packaging or, ensure that absorbent material is sufficient for potential spill of volume of sample being sent. It is the sender's responsibility to ensure that pathological specimens are sent in accordance with Royal Mail regulations. Further support on how to get the most out of your samples can be found on our website or by calling our friendly team.

### Ready to order your consumables?

Head to <https://milab.store.unleashedsoftware.com> and explore our amazing range of products.

Forgotten your login details? Just give us a call at **MiLab** on **01379 855 595**, and we'll get you sorted in no time!



## IMPORTANT NOTE:

Samples should be sent in appropriate packaging to ensure best quality of result and the wellbeing of those handling these packages. If you are unsure on how best to package your sample, please do not hesitate to contact the team. Please be aware that making inappropriately packaged samples safe to handle adds extra time and cost to the process and receipt of such packages may incur a Safe Handling Charge of . We will always consult you in such instances.

# Biochemistry Packages

All of our exotic biochemistry packages are offered as screens, with results provided for interpretation by your in-practice vets, or as comprehensive profiles, which include a written interpretation from one of our expert veterinary exotic advisors alongside the results.

## SAMPLE TYPES:

For avian and reptile haematology please use whole heparin rather than EDTA to avoid red cell lysis and include the whole heparin along with an unstained blood smear. For all species, if the sample volume obtained is very small, whole heparin can be used for the chemistry tests as well as the haematology. If sample is too small for the whole package - please list components in order of priority.

Title	Additional Information	Sample Type	Turnaround Time	SCREEN Price	SCREEN Code	PROFILE Price	PROFILE Code
<b>Ferret Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, ALP, ALT, Bilirubin, Bile Acids, Glucose.	0.2ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>FERBS</b>		<b>FERBAS</b>
<b>Ferret Standard</b>	<b>Ferret Basic PLUS</b> GGT, GLDH, Chloride, Phosphate, Cholesterol, Triglycerides.	0.3ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>FERSTS</b>		<b>FERSTN</b>
<b>E. cuniculi Package</b>	<b>Rabbit Standard PLUS</b> E. cuniculi IgG & IgM IFA (including titres).	0.3ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>RABECS</b>		<b>RABECP</b>
<b>Rabbit Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, ALP, Bilirubin, Calcium.	0.2ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>RABAS</b>		<b>RABBAS</b>
<b>Rabbit Standard</b>	<b>Rabbit Basic PLUS</b> AST, GGT, GLDH, Sodium, Potassium, Na:K ratio, Phosphate, Chloride, CK, Cholesterol, Triglycerides.	0.3ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>RABSTS</b>		<b>RABSTN</b>
<b>Rodent Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, AST, ALT, CK, Calcium, Phosphate.	0.2ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>RODBSC</b>		<b>RODBAS</b>
<b>Rodent Standard</b>	<b>Rodent Basic PLUS</b> ALP, Bilirubin, Sodium, Potassium, Na:K ratio, Chloride, Cholesterol.	0.3ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>RODSTS</b>		<b>RODSTN</b>
<b>Small Mammal</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, Bilirubin, AST, GGT, GLDH, Sodium, Potassium, Na:K ratio, Chloride, CK, Calcium, Cholesterol, Triglycerides, Glucose.	0.3ml Serum/Heparin Plasma, 0.5ml EDTA Blood + Blood Smear	Same Day		<b>SMAMS</b>		<b>SMAMP</b>
<b>Avian Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, AST, GLDH, Uric Acid, CK, Calcium.	0.5-1ml Heparin Blood + Blood Smear	Same Day		<b>AVBSC</b>		<b>AVBAS</b>
<b>Avian Standard</b>	<b>Avian Basic PLUS</b> ALP, GGT, Sodium, Potassium, Na:K ratio, Chloride, Bile Acids, Cholesterol, Triglycerides.	0.5-1ml Heparin Blood + Blood Smear	Same Day		<b>AVSTSC</b>		<b>AVSTN</b>
<b>Feather Plucking<sup>R†</sup></b>	Haematology, Total Protein, Albumin, AST, GLDH, Uric Acid, Sodium, Potassium, Chloride, CK, Bile Acids, Calcium, Zinc, Ionised Calcium, PBFD PCR <sup>R</sup> , Chlamydia PCR <sup>R</sup> , Culture for Campylobacter & Salmonella, Gram Stain.	1ml Whole Heparin Blood + Blood Smear + Faeces	8 Days		<b>AFPPS</b>		<b>AFPP</b>
<b>Chelonian</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, BHB, ALP, AST, GLDH, Uric Acid, Sodium, Potassium, Na:K ratio, Chloride, CK, Bile Acids, Calcium, Phosphate, Cholesterol, Triglycerides, Glucose.	0.5-1ml Heparin Blood + Blood Smear	Same Day		<b>CHELSC</b>		<b>CHEL</b>
<b>Reptile Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, ALP, AST, GLDH, Uric Acid, CK, Calcium, Phosphate, Cholesterol.	0.5-1ml Heparin Blood + Blood Smear	Same Day		<b>REPBS</b>		<b>REPBAS</b>
<b>Reptile Standard</b>	<b>Reptile Basic PLUS</b> Sodium, Potassium, Na:K ratio, Chloride, Bile Acids, Triglycerides.	0.5-1ml Heparin Blood + Blood Smear	Same Day		<b>REPCN</b>		<b>REPSTN</b>
<b>Top-Up Ionised Calcium</b>	Ionised Calcium can be added to any of our exotic biochemistry packages at a reduced price.						<b>TOPCAION</b>

<sup>R</sup> = Referral Tests    <sup>†</sup> = Non-Discountable Tests

# Biochemistry Packages

Title	Additional Information	Sample Type	Turnaround Time	SCREEN Price	SCREEN Code	PROFILE Price	PROFILE Code
<b>Zoo Mammal</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, BHB, Bilirubin, ALP, AST, GGT, GLDH, Sodium, Potassium, Na:K ratio, Chloride, Calcium, Phosphate, Cholesterol, Glucose.	0.3ml Serum + 0.5ml Whole EDTA + Blood Smear	Same Day		<b>ZMAMS</b>		<b>ZMAMP</b>
<b>Zoo Carnivore Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, Bilirubin, ALP, ALT, Sodium, Potassium, Na:K ratio, Chloride, Calcium, Phosphate, Glucose.	0.5ml Serum + Whole EDTA	Same Day		<b>ZCARBS</b>		<b>ZCARBP</b>
<b>Zoo Carnivore Standard</b>	<b>Zoo Carnivore Basic Plus</b> GGT, GLDH, CK, Cholesterol, Triglycerides, DGGR Lipase.	0.5ml Serum + Whole EDTA	Same Day		<b>ZCARS</b>		<b>ZCARP</b>
<b>Zoo Ruminant Standard</b>	Albumin, BHB, Creatinine, GGT, GLDH, NEFA, Total Protein, Urea.	1ml Serum	Same Day		<b>ZRUMS</b>		<b>ZRUMP</b>
<b>Zoo Camelid Standard</b>	Albumin, BHB, Bilirubin, Copper, B12, Creatinine, GGT, GLDH, GSH-Px, NEFA, Total Protein, Urea.	1ml Serum + 1.5ml Heparin Blood	Same Day		<b>ZCAMS</b>		<b>ZCAMP</b>
<b>Zoo Equine Basic</b>	Haematology, Total Protein, Albumin, Globulin, ALP, AST, CK, Urea, Creatinine, GGT, GLDH, Triglycerides, SAA, Fibrinogen.	Whole EDTA + 0.5ml Serum or Heparin Plasma	Same Day		<b>ZEQBS</b>		<b>ZEQBP</b>
<b>Zoo Equine Standard</b>	<b>Zoo Equine Basic Plus</b> Bilirubin (Total), Bile Acids, Triglycerides, Calcium(Total), Potassium, Sodium, Chloride, Phosphate.	Whole EDTA + 0.5ml Serum or Heparin Plasma	Same Day		<b>ZEQST</b>		<b>ZEQSP</b>
<b>Zoo Marine Mammal Standard</b>	Haematology, Total Protein, Albumin, Globulin, AST, GGT, CK, Urea, Creatinine, Sodium, Potassium.	0.5ml Serum/Heparin + 0.5ml EDTA + Blood Smear	Same Day		<b>MMAMS</b>		<b>MMAMP</b>
<b>Primate Basic</b>	Haematology, Total Protein, Albumin, Globulin, A:G ratio, Urea, Creatinine, Bilirubin, ALP, ALT, Sodium, Potassium, Na:K ratio, Chloride, Calcium, Phosphate, Glucose.	0.5ml Serum + Whole EDTA	Same Day		<b>PRBCS</b>		<b>PRBP</b>
<b>Primate Standard</b>	<b>Primate Basic Plus</b> Bile Acids, GGT, GLDH, CK, Cholesterol, Triglycerides, DGGR Lipase.	0.5ml Serum + Whole EDTA	Same Day		<b>PRSTS</b>		<b>PRSTP</b>
<b>Koi Carp Blood</b>	Haematology, Sodium, Total Protein, Albumin, AST, CK, Bile Acids.	0.2ml Serum/Heparin + 0.5ml EDTA + Blood Smear	Same Day		<b>KOISCN</b>		<b>KOIPRO</b>

## OTHER TESTS

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Zinc</b>		0.15ml Serum	4 Days		<b>ZINC</b>
<b>Blood Lead<sup>R†</sup></b>	Alkali Dilution ICPMS.	1ml Whole Heparin (0.5ml minimum) EDTA can give inaccurate results	4 Days		<b>PB</b>
<b>Ionised Calcium</b>	For most accurate results tube should be completely full with no air bubbles, if possible.		Same Day		<b>CAION</b>
<b>Troponin I High Sensitivity<sup>R†</sup></b>		0.5ml Serum/EDTA or Heparin Plasma	Up to 2 Days		<b>TROPIHS</b>
<b>Avian Sexing PCR<sup>R†</sup></b>		Minimum 50µl Heparin Blood/ Feathers plus feather pulp/ Mouth Swab/Egg Membrane from shell/Tissue	7 Days		<b>AVSEX</b>

Phone Consultation (Screens)<sup>†</sup> Exotic screens are returned without comment, telephone consultation is offered if required (PATHCALL).

EXPATH

<sup>R</sup> = Referral Tests    <sup>†</sup> = Non-Discountable Tests

Turnaround times are approximate and refer to weekdays (excluding Bank Holidays).



# Haematology & Coagulation

It is important to fill tubes to the line to provide the right proportion of anticoagulant to blood, *especially for citrate samples*.

It is recommended to submit a fresh blood smear with every haematology submission.

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Mammal Haematology</b>	Full blood count, Platelet Count & WBC Differential.	0.5ml EDTA Whole Blood + Blood Smear	Same Day		<b>HAEMA</b>
<b>Non Mammal Haematology</b>	Full Blood Count, Thombocyte Count & WBC Differential.	Blood Smear + 0.2ml Whole Heparin (if chemistry is required from same tube please submit 1ml Whole Heparin)	Same Day		<b>AHAEM</b>
<b>Iron and total iron binding capacity combined<sup>R†</sup></b>	(includes IRON, TIBC, UIBC & SAT).	1ml Serum	7 Days		<b>IRTB</b>

# Endocrinology

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Free T4 Dialysis</b>		0.5ml Serum	Up to 5 Days		<b>FT4D</b>
<b>Total T4</b>		0.2ml Serum	Same Day		<b>TT4</b>
<b>Saliva cortisol<sup>R†</sup></b>	Guinea pig.	0.1ml Saliva	Not specified		<b>SALC</b>
<b>Ferret Adrenal Profile<sup>R†</sup></b>	Basal Androstenedione, Oestradiol, 17-OH Progesterone.	0.5ml Serum	Up to 15 Days		<b>FERRAD</b>
<b>Ferret Insulinoma Profile<sup>R†</sup></b>	Insulin (RIA) <sup>R</sup> and Glucose. Sample should be separated within half an hour of collection.	0.5ml Serum (Preferably enclose an ice pack otherwise a small decrease in insulin may occur)	Up to 8 Days		<b>FINSUL</b>

<sup>R</sup> = Referral Tests    <sup>†</sup> = Non-Discountable Tests

Turnaround times are approximate and refer to weekdays (excluding Bank Holidays).



# Infectious Diseases

PCR Tests marked with † can be fast tracked. Please contact the laboratory before sending in order to get a next day turnaround. This service will incur an additional charge of per request. Please use code PCFAST in addition to the test code.†

Submit samples in appropriate containers as soon as possible. Older samples and certain types, like stool and necrotic tissue, have a higher risk of degradation due to PCR inhibition enzymes in the sample. If PCR inhibition is detected, we cannot provide reliable results. The "Sample Type" column lists suitable samples, but consult the laboratory for advice based on the clinical situation. Where "Swab" is listed as the preferred sample type please note that E-Swabs (Liquid Amies) transport swabs are suitable for both culture and PCR testing.

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>RABBIT, HARE &amp; GUINEA PIG</b>					
Adenovirus antibodies <sup>R†</sup>	Guinea pig, rabbit, rat, mouse.	0.5ml Serum/Heparin Plasma/ EDTA Plasma	1 Week		GAVA
E.Cuniculi antibody (IgG & IgM) (encephalitozoon cuniculi)	Available for rabbits and guinea pigs.	0.2ml Serum	2 Days		ECUNI
E.Cuniculi PCR <sup>R†</sup>		2ml Plain Urine/CSF	6 Days		ECUP
EBHS virus (European Brown Hare Syndrome) <sup>R†</sup>	Hare.	Faeces, Urine, Liver	6 Days		EBHS
Francisella tularensis PCR <sup>R†</sup>	Rabbit, mouse.	Swab without medium/ Lymph Node	6 Days		XFT
Lymphocytic choriomeningitis virus (LCMV) antibodies <sup>R†</sup>	Guinea pig, rabbit, rat, mouse, hamster.	0.5ml Serum/Heparin Plasma/ EDTA Plasma	1 Week		LCVM
Myxoma Virus PCR <sup>R†</sup>		Swab	5 Days		MYPCR
Myxomatosis Serology IFAT <sup>R†</sup>		0.5ml Serum	8 Days		MYXO
Poxvirus (orthopoxvirus) PCR <sup>R†</sup>	Guinea pig, rabbit, rat, mouse.	Scab	6 Days		OPVP
Rabbit Haemorrhagic Disease (RHD1 & RHD2) PCR <sup>R†</sup>		Fresh Liver (in saline, no formalin)/Swab (conjunctiva)/ Urine/Faeces/ EDTA Blood	6 Days		PCVHD
Sendai Virus IFAT <sup>R†</sup>		0.5ml Serum	1 Week		SENDAI
Treponema paraluis-cuniculi (Rabbit Syphilis) Antibody <sup>R†</sup>		0.3ml Serum	6 Days		SYCON
Treponema paraluis-cuniculi (Rabbit Syphilis) PCR <sup>R†</sup>		Scab. Swab, Tissue	6 Days		PCRTREP
<b>RAT, MOUSE &amp; HAMSTER</b>					
Adenovirus antibodies <sup>R†</sup>	Guinea pig, rabbit, rat, mouse.	0.5ml Serum/Heparin Plasma/ EDTA Plasma	1 Week		GAVA
Francisella tularensis PCR <sup>R†</sup>	Rabbit, mouse.	Swab without medium/ Lymph Node	6 Days		XFT
Hantavirus antibodies <sup>R†</sup>	Rat, mouse.	0.5ml Serum/Heparin Plasma/ EDTA Plasma	1 Week		HANT
Leptospira spp (Urine or Blood) PCR <sup>R†</sup> †		0.5ml EDTA Blood + Urine (pre-antibiotics)	Up to 5 Days		PCRL
Lymphocytic choriomeningitis virus (LCMV) antibodies <sup>R†</sup>	Guinea pig, rabbit, rat, mouse, hamster.	0.5ml Serum/Heparin Plasma/ EDTA Plasma	1 Week		LCVM
Mycoplasma pulmonis PCR <sup>R†</sup>	Rat, mouse.	Dry Tracheal Swab/Tissue	6 Days		PCMYPR
Poxvirus (orthopoxvirus) PCR <sup>R†</sup>	Guinea pig, rabbit, rat, mouse.	Scab	6 Days		OPVP
Sendai Virus IFAT <sup>R†</sup>		0.5ml Serum	1 Week		SENDAI
Pasteurella multocida toxigenic PCR <sup>R†</sup>		Nasal, Throat or Eye Plain Swab or Lung Tissue	8 Days		PMTP

<sup>R</sup> = Referral Tests    † = Non-Discountable Tests    † = PCR Fast Track Available

Turnaround times are approximate and refer to weekdays (excluding Bank Holidays).

# Infectious Diseases

**PCR Tests marked with ⚡ can be fast tracked.** Please contact the laboratory before sending in order to get a next day turnaround. This service will incur an additional charge of per request. **Please use code PCFAST in addition to the test code.†**

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>AVIAN</b>					
<b>Aspergillus antibodies (MAT)<sup>R†</sup></b>		0.5ml Serum	5 Days		<b>ASPS</b>
<b>Avian Borna Virus PCR<sup>R†</sup></b>		Dry Cloacal/Crop Swab/Faeces	5 Days		<b>BORNAPCR</b>
<b>Avian Haemosporidia (avian malaria) PCR<sup>R†</sup></b>		Whole EDTA	6 Days		<b>AHPP</b>
<b>Bornavirus Antibody<sup>R†</sup></b>		50µl Serum or Plasma	2 Weeks		<b>BORS</b>
<b>Bornavirus PCR<sup>R†</sup></b>		0.5ml Whole EDTA or CSF	5 Days		<b>BORN</b>
<b>Chlamydia Antibodies<sup>R†</sup></b>	Chlamydia psittaci, Psittacosis, Parrot Fever, Chlamydiosis.	200µl Serum	5 Days		<b>ACHA</b>
<b>Chlamydia PCR<sup>R†</sup></b>		Swab without medium (pharynx), lung lavage, tissue (lesions, lung, liver, spleen, intestine, heart)	6 Days		<b>CHPCR</b>
<b>Chlamydophila psittaci PCR<sup>R†</sup></b>		Faeces/ Cloacal Swab/Ocular Swab/Air Sac Swab/3 Day Pooled Faecal sample (minimum of 1 drop per day)	5 Days		<b>PCRCB</b>
<b>Circovirus PCR<sup>R†</sup></b>	Pigeon.	Whole EDTA, Feather, Dry Swab, Faeces	6 Days		<b>CIRP</b>
<b>Herpesvirus PCR (Avian)<sup>R†</sup></b>		EDTA Blood or Feathers (plucked) or Dry Swab or Faeces or Liver	6 Days		<b>HPA</b>
<b>Mycoplasma gallisepticum PCR<sup>R†</sup></b>		Plain Swab or Respiratory Swab	5 Days		<b>MYPA</b>
<b>Pacheco Virus PCR<sup>R†</sup></b>	Psittacid Herpes Virus (PsHV).	1-2 Freshly Plucked Feathers, Blood, Swab (conjunctiva, pharynx, and cloaca,) Faeces, Tissue ( Kidney, Liver or Spleen)	6 Days		<b>PVPCR</b>
<b>Pacheco Virus Serology<sup>R†</sup></b>		0.2ml Serum	2 Weeks		<b>XAHV</b>
<b>Paramyxovirus (aPMV-1) Antibodies<sup>R†</sup></b>	Newcastle Disease.	0.2ml Whole EDTA/200µl Serum OR Swab only	2 Weeks		<b>XPARN</b>
<b>Paramyxovirus 1 PCR (aPMV-1)<sup>R†</sup></b>	Newcastle Disease Virus.	EDTA/Dry Oral AND Cloacal Swab	2 Weeks		<b>XPAR</b>
<b>Polyoma Virus PCR<sup>R†</sup></b>		Faeces, Cloacal Swab, 1g Tissue, ≥3 Feathers or 50µl Whole Heparin	5 Days		<b>POLYO</b>
<b>Psittacine beak and feather disease (Circovirus) PCR<sup>R†</sup></b>		0.05ml Whole Heparin/At least 3 feathers/1g tissue	5 Days		<b>PBFD</b>
<b>Tritrichomonas foetus PCR<sup>†⚡</sup></b>		Dry Swab	6 Days		<b>PCRTR</b>

<sup>R</sup> = Referral Tests    <sup>†</sup> = Non-Discountable Tests    ⚡ = PCR Fast Track Available

# Infectious Diseases

**PCR Tests marked with † can be fast tracked.** Please contact the laboratory before sending in order to get a next day turnaround. This service will incur an additional charge of per request. **Please use code PCFAST in addition to the test code.†**

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>REPTILE, AMPHIBIAN &amp; FISH</b>					
<b>Arenaviruses/Inclusion Body Disease (IBD) PCR<sup>R†</sup></b>	Boa, Python.	EDTA, Blood Smear, Dey Oesophageal Swab	6 Days		<b>IBDP</b>
<b>Chytrid Fungus PCR<sup>R†</sup></b>		Dry Skin Swab/Skin	14 Days		<b>CHYP</b>
<b>Herpesvirus PCR<sup>R†</sup></b>	Reptiles, Koi carp.	Dry Nasal Swab/Tissue	6 Days		<b>HPT/HPK</b>
<b>Herpesvirus PCR - Differentiation<sup>R†</sup></b>	Reptiles, Koi carp.	Follow on from above test			<b>PCHEXDIF</b>
<b>Intranuclear coccidia (TINC) PCR<sup>R†</sup></b>	Tortoise, turtle.	Dry Swab/Nasal Lavage/Tissue	6 Days		<b>INCP</b>
<b>Iridovirus PCR<sup>R†</sup></b>	Lizard, feed insect.	Dry Swab/Skin/Liver	6 Days		<b>IRIP</b>
<b>Mycoplasma agassizii PCR<sup>R†</sup></b>	Tortoise.	Nasal discharge or Oral/ Tracheal Plain Swab	6 Days		<b>MYPT</b>
<b>Ophidiomyces ophidiicola PCR<sup>R†</sup></b>	Snake.	Dry swab/Skin/Tissue	6 Days		<b>OPOP</b>
<b>Paramyxovirus/Ferlavirus Antibody<sup>R†</sup></b>	Reptile.	0.2ml Serum/Heparin Plasma	2 Weeks		<b>PFAB</b>
<b>Picornavirus (Virus "X") PCR<sup>R†</sup></b>	Tortoise.	Dry Swab/Tissue	6 Days		<b>PICP</b>
<b>Quarantine PCR Profile Caudata<sup>R†</sup></b>	Caudata: Batrachochytrium dendrobatidis, Batrachochytrium salamandrivorans, ranaviruses	Dry Swab/Tissue	6 Days		<b>QPCP</b>
<b>Quarantine PCR Profile Colubrid/Viper<sup>R†</sup></b>	Colubrid/viper: Adenoviruses, ophidiomyces ophidicola, paramyxoviruses/ferlaviruses, reoviruses	Dry Swab + Skin	6 Days		<b>QPVP</b>
<b>Ranaviruses PCR<sup>R†</sup></b>	Reptile, amphibian, fish.	Dry Swab/Tissue	6 Days		<b>RANP</b>
<b>Reptile Adenovirus PCR<sup>R†</sup></b>		Swab/Tissue	6 Days		<b>RADPC</b>
<b>Respiratory PCR profile<sup>R†</sup></b>	Tortoise: Herpesviruses, mycoplasma agassizii, picornavirus	Dry Swab/Nasal Lavage	6 Days		<b>RTLP</b>
<b>Respiratory/Neurological PCR Profile<sup>R†</sup></b>	Boa: Adenoviruses, reptarenaviruses, paramyxoviruses/ferlaviruses, reoviruses	Dry Swab/Tracheal Lavage + Whole EDTA	6 Days		<b>RNPB</b>
<b>Sunshine virus PCR<sup>R†</sup></b>	Python.	Dry Swab/Tissue	6 Days		<b>SUNP</b>

<sup>R</sup> = Referral Tests    † = Non-Discountable Tests    † = PCR Fast Track Available

Turnaround times are approximate and refer to weekdays (excluding Bank Holidays).

# General Microbiology

**MICROBIOLOGY** Please label samples with site information, date and name.

Unless otherwise stated please use E- swabs (Liquid Amies) or charcoal for microbiological culture.

## BACTERIAL CULTURE PRICING - MULTIPLE SAMPLES

If submitting more than one sample for culture, additional samples will be charged at either the additional sample price as below or at the Top-Up culture price as appropriate. For multiple samples to be treated and charged as one, you must specify POOLED on the submission form.

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Microbiological Culture</b>	General aerobic/anaerobic/fungal cultures. Identification & sensitivities as necessary. <b>We cannot offer antifungal susceptibility testing on fungal isolates from submitted specimens.</b>	1 x Swab, Tissue or Fluid	2 Days		<b>MICR3</b>
<b>Microbiological Culture (Aerobic Only)</b>		1 x Swab, Tissue or Fluid	2 Days		<b>MICR1</b>
<b>Microbiological Culture (Anaerobic Only)</b>		1 x Swab, Tissue or Fluid	2 Days		<b>MICR2</b>
<b>Bacterial Isolate Identification</b>	Organism identification via MALDI ToF mass spectrometry.	Bacterial Isolate	2 Days		<b>MALDI</b>
<b>Gram Stain</b>	White blood cells, epithelial cells, bacterial cells & yeast	1x Slide, Swab or Fluid	Same Day		<b>GRAM</b>
<b>ZN Stain</b>	Microscopy for Acid-fast bacilli.	1x Slide/Fluid/Wash or Tissue	Same Day		<b>ZNJOH</b>
<b>Fluid Enrichment Culture (blood culture/CSF/synovial fluid/sterile fluid)</b>	Please contact the laboratory to obtain Blood Culture bottles and sampling instructions. <b>N.B.</b> Blood Culture bottles are not appropriate for tissues or orthopaedic plate/screws.	1 x Blood Culture bottle	Up to 7 Days		<b>BCUL</b>
<b>Additional Fluid Enrichment Culture (blood culture/CSF/synovial fluid/sterile fluid)</b>	Additional Blood Culture from the same patient.	1 x Blood Culture bottle	Up to 7 Days		<b>BCUL2</b>
<b>Fungal Culture (excluding dermatophytes)</b>	Culture for pathogenic fungi including Aspergillus species (preliminary identification only). <b>We cannot offer antifungal susceptibility testing on fungal isolates from submitted specimens.</b>	Fluid, Aspirate, Fresh/Unfixed Tissue or Dry Swab	Up to 7 Days		<b>FUNG2</b>
<b>Mycoplasma Culture<sup>R†</sup></b>		Fluid, Tissue or Transport Swab (clear or e-swab only)	Minimum of 7 Days		<b>MYCOP</b>
<b>Mycobacterium Culture<sup>R†</sup></b>		Fresh Tissue or Pus	Up to 6 Weeks		<b>MYBAC</b>
<b>Hygiene Screen/Infection Control Investigation</b>	See <b>Page 16</b> for more information.	Environmental swabs and submission form (request from laboratory)	Up to 7 Days		<b>HYG</b>
<b>Hygiene Screen/Infection Control Investigation (Additional Swab)</b>					<b>HYG2</b>
<b>Urine Biochemistry</b>	Dipstick for urine protein, glucose, ketones, haemoglobin, bilirubin, pH with protein:creatinine ratio & specific gravity.	2ml Urine (Plain)	Same Day		<b>URBIO</b>
<b>Urine Specific Gravity</b>		1ml Urine (Plain)	Same Day		<b>USG</b>

**PLEASE NOTE:** EDTA tube samples are not recommended for microbiology submissions as EDTA can inhibit bacterial growth.



# General Microbiology

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Routine Urine Analysis</b>	Microscopic examination, dipstick, protein:creatinine ratio, specific gravity.	4ml Urine (Plain)	Same Day		<b>UR01+</b>
<b>Full Urine Analysis</b>	<b>Routine Urine Analysis Plus</b> culture & sensitivity.	4ml Urine (Plain)	Up to 2 Days		<b>UR02+</b>
<b>Full Urine Analysis and Cytology</b>	Urine microscopic examination is the preferred method for cells, crystals, casts and other urinary components. Urine cytology (a cytospin preparation by a clinical pathologist) is indicated when there is clinical suspicion of neoplasia.	4ml Urine (Plain & EDTA)	Up to 3 Days		<b>UR03+</b>
<b>UTI Screen</b>	Urine culture & microscopy	4ml Urine (Plain)	Up to 2 Days		<b>URUTI</b>
<b>Urine Culture</b>	Viable count, identification and sensitivities as appropriate.	1ml Urine (Plain)	Up to 2 Days		<b>UCUL</b>
<b>Urine Microscopic Examination</b>	Looks for the presence of WBC, RBC, epithelial cells, bacteria, yeast & fungal elements, crystals & casts. Please request cytology if epithelial cell morphology is required or for the assessment of possible neoplasia.	4ml Urine (Plain)	Same Day		<b>UMIC</b>
<b>Urine Biochemistry without UPC</b>	Dipstick for urine protein, glucose, ketones, haemoglobin, bilirubin, pH & specific gravity.	2ml Urine (Plain)	Same Day		<b>UBIO</b>
<b>Urine Protein Electrophoresis</b>		2ml Urine (Plain)	Twice a Week		<b>UEP</b>
<b>Urolith Calculus Analysis<sup>R†</sup></b>	Optical crystallography.	Bladder stones (dry)	Up to 2 Weeks		<b>CALC</b>
<b>Urine Protein:Creatinine Ratio</b>	Can be requested individually, but we recommend a concurrent urine microscopic examination. (Combined code <b>UPCM</b> at ).	1ml Urine (Plain)	Same Day		<b>URPC</b>
<b>Worm Egg Screen Flotation test</b>	Microscopic examination for worm eggs and coccidian oocysts.	5-10g Faeces	Next Day		<b>PARA</b>
<b>Exotic Faecal Parasitology</b>	For the detection of Ova, Cysts and Parasites, including <i>Coccidia</i> , <i>Giardia</i> , <i>Trichomonas</i> & <i>Cryptosporidia</i> .	At least 2g Faeces	Next Day		<b>EXFP</b>
<b>Cryptosporidia (Microscopy)</b>		1g Faeces	Next Day		<b>CRYPT</b>
<b>Cryptosporidia PCR (reptile)<sup>R†</sup></b>		Faeces/Dry Tracheal, Gastric Swab/Stomach Wash	6 Days		<b>CRYPPCR</b>
<b>Cryptosporidia PCR (reptile) - Differentiation<sup>R†</sup></b>		Follow on from above test	6 Days		<b>CRYPDIF</b>
<b>Salmonella Culture</b>	Selective culture.	1g Faeces	2 Days		<b>FASA</b>
<b>Avian E. coli Screen</b>		Faeces	2 Days		<b>GRECOL</b>
<b>Clostridium perfringens toxin ELISA<sup>†</sup></b>	Zoo mammal.	Faeces	2-3 Days		<b>FCLOS</b>
<b>Exotic Faecal Analysis</b>	Selective culture for <i>Campylobacter</i> & <i>Salmonella</i> , worm egg screen, <i>Giardia</i> & <i>Cryptosporidium</i> .	At least 3g of Faeces	2 Days		<b>EFA</b>
<b>Coccidia Oocyst Speciation (Rabbits)</b>	Flotation test.	5g Faeces	2 Days		<b>OSPEC</b>
<b>Skin Profile<sup>1,2</sup></b>	Microscopic examination, bacterial culture & dermatophyte culture. ( <b>Maximum of 3 slides, additional slides thereafter will be charged (SK3).</b> )	For mammals: 1 x Swab + Skin Scrapes + Hair Plucks For others: Hair or feather plucks, skin or scale scrape, nail or claw	Microscopy: Next Day, Bacterial Culture: 2 Days & up to 14 Days for Dermatophyte Culture		<b>SKBFU</b>

**PLEASE NOTE:** EDTA tube samples are not recommended for microbiology submissions as EDTA can inhibit bacterial growth.

<sup>1</sup> Please ensure skin scrapings/hair pluck are submitted for microscopy and dermatophyte culture and separate swabs/biopsies/fluid are submitted for bacterial cultures. Please note only testing relevant to the specimen(s) received shall be processed.

<sup>2</sup> Please note we are unable to offer antifungal susceptibility testing on any fungal isolates recovered from specimens submitted.

<sup>R</sup> = Referral Tests    <sup>†</sup> = Non-Discountable Tests

Turnaround times are approximate and refer to weekdays (excluding Bank Holidays).

# Cytology

## CYTOLOGY: RABBITS, GUINEA PIGS, FERRETS & SMALL RODENTS

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Fine Needle Aspirate Cytology 1 - 3 + Culture</b>	Up to 6 slides from up to 3 sites.	Air Dried Slide(s) + Fluid in plain tube/swab	Up to 3 Days		<b>CYT01-3</b> <b>CYTCU</b>
<b>Fine Needle Aspirate Cytology 4 - 6 + Culture</b>	Up to 12 slides from up to 6 sites.	Air Dried Slide(s) + Fluid in plain tube/swab	Up to 3 Days		<b>CYT04-6</b> <b>CYTCU+</b>
<b>Fine Needle Aspirate Cytology 7 - 9 + Culture</b>	Up to 18 slides from up to 9 sites.	Air Dried Slide(s) + Fluid in plain tube/swab	Up to 3 Days		<b>CYT07-9</b> <b>CYTCU7+</b>
<b>Fine Needle Aspirate Cytology 10 - 12 + Culture</b>	Up to 24 slides from up to 12 sites.	Air Dried Slide(s) + Fluid in plain tube/swab	Up to 3 Days		<b>CYT010-12</b> <b>CYTCU10+</b>

Above prices apply only to rabbits, guinea pigs, ferrets and small rodents. For all other species use Cytology Exotic below.

## CYTOLOGY: OTHER SPECIES

<b>Cytology Exotic†</b>	Up to 5 Slides	Air Dried Slide(s)	Up to 3 Days		<b>CYEX01</b>
<b>Cytology Fluid Exotic†</b>	Effusions/Washes/Synovial Fluid/Cystic Fluid. One Site	EDTA Fluid + Up to 3 Air Dried Slides	Up to 3 Days		<b>CYEXF</b>

Each additional fluid or smear over 5 will be charged at (CYEXAD)† Non-Discountable Test.

## HINTS AND TIPS

### THINGS TO AVOID:

- Leaving the material in droplets on the slide.
- Applying excessive pressure when making a smear.
- Submitting skin scrapes and material with hair shafts for cytological examination. See page 13 for more appropriate dermatology tests.

### THINGS TO DO:

- Spread the material evenly with a second slide (and submit both slides).
- Apply gentle pressure on the spreader slide when making a smear.
- Label slides clearly, making sure the label is on the same side of the slide as the material.
- Include relevant, brief clinical history.
- Keep cytology slides entirely separated from formalin pots.

† = Non-Discountable Tests

# Histopathology

## THE IMPORTANCE OF SUBMITTING A CLINICAL HISTORY

Please remember to always include a clinical history. We would encourage you to provide:

1. Where the samples are from and why were they removed.
2. Clinical history - onset, duration, gross appearance, type of treatment, response and if on treatment when samples have been submitted.
3. Differential diagnosis.
4. Any other relevant laboratory results.

This allows us to better interpret the pathological changes present so we can provide you with a more tailored/refined report in relation to the case so benefiting your client and improving clinical outcome.

## HISTOPATHOLOGY: RABBITS, GUINEA PIGS, FERRETS & SMALL RODENTS

Title	Additional Information	Sample Type	Turnaround Time	Price	Code
<b>Histopathology 1</b>	Up to 3 biopsies/sites/masses or 5 dermatology skin punch biopsies.	Formalin Fixed Tissue	Up to 4 Days		<b>HIST01</b>
<b>Histopathology 4</b>	4 biopsies/sites/masses	Formalin Fixed Tissue	Up to 4 Days		<b>HIST04</b>
<b>Histopathology 5</b>	5 biopsies/sites/masses	Formalin Fixed Tissue	Up to 4 Days		<b>HIST05</b>
<b>Histopathology 6</b>	6 biopsies/sites/masses	Formalin Fixed Tissue	Up to 4 Days		<b>HIST06</b>
<b>Histopathology 7</b>	7 biopsies/sites/masses	Formalin Fixed Tissue	Up to 4 Days		<b>HIST07</b>
<b>Histopathology - Additional tissues</b>	Additional biopsies/sites/masses over 7	Formalin Fixed Tissue	Up to 4 Days		<b>HISTX</b>
<b>Advanced Margin Assessment</b>	Assessment of additional shaved/"en face" margins where specifically requested. Price in addition to appropriate histopathology code.	Formalin Fixed Tissue	Up to 4 Days		<b>HMAR</b>
<b>Histopathology - Large/whole submitted specimens</b>	Including whole spleens, mammary strips/multiple mammary submissions, amputated limbs/bone (including any sample that requires chemical softening), eyes and any other whole organs including reproductive tracts. For further information please call the laboratory for advice.	Formalin Fixed Tissue	Up to 5 Days *longer if extended fixation/chemical softening is required		<b>LHIST</b>
<b>Histopathology - Post Mortem Tissues</b>	1-3 tissues/sites (Domestic cats, dogs, rabbits, guinea pigs, ferrets and small rodents only).	Formalin Fixed Tissue	Up to 4 Days		<b>PM01</b>
<b>Histopathology - Additional Tissues (PM cases)</b>	Additional tissues/sites over 3.	Formalin Fixed Tissue	Up to 4 Days		<b>PMX</b>

Above prices apply only to rabbits, guinea pigs, ferrets and small rodents. For all other species use Histopathology Exotic below.

## HISTOPATHOLOGY: OTHER SPECIES

<b>Histopathology Exotic 1†</b>	1 Biopsy/Site.	Formalin Fixed Tissue	4 to 8 Days		<b>EX01</b>
<b>Histopathology Exotic 2†</b>	2 Biopsies/Sites.	Formalin Fixed Tissue	4 to 8 Days		<b>EX02</b>
<b>Histopathology Exotic 3†</b>	3 Biopsies/Sites.	Formalin Fixed Tissue	4 to 8 Days		<b>EX03</b>

Each additional biopsy/site on exotic histopathology cases will be charged at (EXPM)†

Formalin fumes can cause a fixation artefact on the cytology slides making them non-diagnostic. Please take care not to allow the smears to come into contact with the biopsy pot and package in separate bags when submitting to the lab.

# Environmental Testing

## Proactive Infection Control Starts Here

### Environmental Testing Made Simple for Veterinary Practices

Our comprehensive environment testing service will promote a cleaner, safer clinical environment—designed to support your infection control strategy and help you meet the requirements of the RCVS Practice Standards Scheme.

Whether you're routinely monitoring cleanliness or investigating a suspected hospital-acquired infection, our testing solution gives you the insights you need—quickly and reliably.

### Why Choose Our Environmental Testing Service?



#### Targeted Testing for Bacteria and Fungi

Every swab is analysed for **bacterial and fungal load**, including screening for *meticillin-resistant Staphylococci* and other **pathogens** of concern.



#### Support Your Compliance & Best Practice Protocols

Use environmental testing to:

- Evaluate the effectiveness of your cleaning protocols.
- Investigate potential infection outbreaks.
- Strengthen your infection control procedures.

### What's included?



#### Ready-to-Use Swab Packs

- Packs of 10 swabs, specially designed for environmental testing.
- Easy-to-follow instructions for proper sample collection.
- Guidance on key areas to sample within your practice.



#### Expert Analysis & Reporting

- Detailed lab report including bacterial load, potentially pathogenic organisms, and any fungi or yeasts identified.
- Clear and comprehensive results to inform in planning next steps.



#### Veterinary Advisor Support

- Access our team of small animal medicine advisors at any stage—from planning your sampling strategy to interpreting your results.

Title	Sample Type	Turnaround Time	Price	Code
<b>HYGIENE SCREEN</b>				
Hygiene Screen/Infection Control Investigation (First Swab)	Environmental swabs and submission form (request from laboratory)	Up to 7 Days		HYG
Hygiene Screen/Infection Control Investigation (Additional Swab)				HYG2



# Index

Profile	Price (Ex VAT)	Code	Page	Profile	Price (Ex VAT)	Code	Page
<b>A</b>							
Additional Fluid Enrichment Culture (blood culture/CSF/synovial fluid/sterile fluid)		BCUL2	12	Cytology - Fine Needle Aspirate Cytology 1 - 3 - Up to 6 slides from up to 3 sites		CYT01-3	14
Adenovirus antibodies		GAVA	9	Cytology - Fine Needle Aspirate Cytology 1 - 3 + Culture		CYTCU	14
Advanced Margin Assessment		HMAR	15	Cytology - Fine Needle Aspirate Cytology 10 - 12 - Up to 24 slides from up to 12 sites		CYT010-12	14
Arenaviruses/Inclusion Body Disease (IBD) PCR		IBDP	11	Cytology - Fine Needle Aspirate Cytology 10 - 12 + Culture		CYTCU10+	14
Aspergillus antibodies (MAT)		ASPS	10	Cytology - Fine Needle Aspirate Cytology 4 - 6 - Up to 12 slides from up to 6 sites		CYT04-6	14
Avian Basic Profile		AVBAS	6	Cytology - Fine Needle Aspirate Cytology 4 - 6 + Culture		CYTCU+	14
Avian Basic Screen		AVBSC	6	Cytology - Fine Needle Aspirate Cytology 7 - 9 - Up to 18 slides from up to 9 sites		CYT07-9	14
Avian Borna Virus PCR		BORNAPCR	10	Cytology - Fine Needle Aspirate Cytology 7 - 9 + Culture		CYTCU7+	14
Avian E. coli Screen		GRECOL	13	Cytology and Full Urine Analysis		UR03+	13
Avian Haemosporidia (avian malaria) PCR		AHPP	10	Cytology Exotic		CYEX01	14
Avian Sexing PCR		AVSEX	7	Cytology Fluid Exotic - Effusions/ Washes/Synovial Fluid/Cystic Fluid - One Site		CYEXF	14
Avian Standard Profile		AVSTN	6	<b>E</b>			
Avian Standard Screen		AVSTSC	6	E. cuniculi Package Profile		RABECP	6
<b>B</b>				E. cuniculi Package Screen		RABECS	6
Bacterial Isolate Identification		MALDI	12	E.Cuniculi antibody (IgG & IgM) (encephalitozoon cuniculi)		ECUNI	9
Blood Lead		PB	7	E.Cuniculi PCR		ECUP	9
Bornavirus Antibody		BORS	10	EBHS virus (European Brown Hare Syndrome)		EBHS	9
Bornavirus PCR		BORN	10	Exotic Faecal Analysis		EFA	13
<b>C</b>				Exotic Faecal Parasitology		EXFP	13
Chelonian Profile		CHELS	6	<b>F</b>			
Chelonian Screen		CHELSC	6	Fast Track PCR		PCFAST	9,10,11
Chlamydia Antibodies		ACHA	10	Feather Plucking Profile		AFPP	6
Chlamydia PCR		CHPCR	10	Feather Plucking Screen		AFPPS	6
Chlamydia psittaci PCR		PCRCB	10	Ferret Adrenal Profile		FERRAD	8
Chytrid Fungus PCR		CHYP	11	Ferret Basic Profile		FERBAS	6
Circovirus PCR		CIRP	10	Ferret Basic Screen		FERBS	6
Clostridium perfringens toxin ELISA		FCLOS	13	Ferret Insulinoma Profile		FINSUL	8
Coccidia Oocyst Speciation (Rabbits)		OSPEC	13	Ferret Standard Profile		FERSTN	6
Cryptosporidia (Microscopy)		CRYPT	13	Ferret Standard Screen		FERSTS	6
Cryptosporidia PCR (reptile)		CRYPPCR	13				
Cryptosporidia PCR (reptile) - Differentiation		CRYPDIF	13				
Cytology - Each additional fluid or smear over 5		CYEXAD	14				

# Index

Profile	Price (Ex VAT)	Code	Page
Fine Needle Aspirate Cytology 1 - 3 - Up to 6 slides from up to 3 sites		CYT01-3	14
Fine Needle Aspirate Cytology 1 - 3 + Culture		CYTCU	14
Fine Needle Aspirate Cytology 10 - 12 - Up to 24 slides from up to 12 sites		CYT010-12	14
Fine Needle Aspirate Cytology 10 - 12 + Culture		CYTCU10+	14
Fine Needle Aspirate Cytology 4 - 6 - Up to 12 slides from up to 6 sites		CYT04-6	14
Fine Needle Aspirate Cytology 4 - 6 + Culture		CYTCU+	14
Fine Needle Aspirate Cytology 7 - 9 - Up to 18 slides from up to 9 sites		CYT07-9	14
Fine Needle Aspirate Cytology 7 - 9 + Culture		CYTCU7+	14
Fluid Enrichment Culture (blood culture/ CSF/synovial fluid/sterile fluid)		BCUL	12
Francisella tularensis PCR		XFT	9
Free T4 Dialysis		FT4D	8
Full Urine Analysis		UR02+	13
Full Urine Analysis and Cytology		UR03+	13
Fungal Culture (excluding dermatophytes)		FUNG2	12
<b>G</b>			
Gram Stain		GRAM	12
<b>H</b>			
Hantavirus antibodies		HANT	9
Herpesvirus PCR		HPT/HPK	11
Herpesvirus PCR - Differentiation		PCHEXDIF	11
Herpesvirus PCR (Avian)		HPA	10
Histopathology - Additional biopsies/ sites/masses over 7		HISTX	15
Histopathology - Additional Tissues (PM cases)		PMX	15
Histopathology - Advanced Margin Assessment		HMAR	15
Histopathology - Each additional biopsy/site on exotic histopathology cases		EXPM	15
Histopathology - Large/whole submitted specimens		LHIST	15
Histopathology - Post Mortem Tissues		PM01	15
Histopathology 1 - Up to 3 biopsies/ sites/masses or 5 dermatology skin punch biopsies		HIST01	15

Profile	Price (Ex VAT)	Code	Page
Histopathology 4 - 4 biopsies/sites/ masses		HIST04	15
Histopathology 5 - 5 biopsies/sites/ masses		HIST05	15
Histopathology 6 - 6 biopsies/sites/ masses		HIST06	15
Histopathology 7 - 7 biopsies/sites/ masses		HIST07	15
Histopathology Exotic 1 - 1 Biopsy/Site.		EX01	15
Histopathology Exotic 2 - 2 Biopsies/ Sites.		EX02	15
Histopathology Exotic 3 - 3 Biopsies/ Sites.		EX03	15
Hygiene Screen/Infection Control Investigation		HYG	12
Hygiene Screen/Infection Control Investigation (Additional Swab)		HYG2	12
Hygiene Screen/Infection Control Investigation (Additional Swab)		HYG2	16
Hygiene Screen/Infection Control Investigation (First Swab)		HYG	16
<b>I</b>			
Intranuclear coccidia (TINC) PCR		INCP	11
Ionised Calcium		CAION	7
Ionised Calcium Top-Up		TOPCAION	6
Iridovirus PCR		IRIP	11
Iron and total iron binding capacity combined		IRTB	8
<b>K</b>			
Koi Carp Blood Profile		KOIPRO	7
Koi Carp Blood Screen		KOISCN	7
<b>L</b>			
Leptospira spp (Urine or Blood) PCR		PCRL	9
Lymphocytic choriomeningitis virus (LCMV) antibodies		LCVM	9
<b>M</b>			
Mammal Haematology		HAEMA	8
Microbiological Culture		MICR3	12
Microbiological Culture (Aerobic Only)		MICR1	12
Microbiological Culture (Anaerobic Only)		MICR2	12
Mycobacterium Culture		MYBAC	12
Mycoplasma agassizii PCR		MYPT	11
Mycoplasma Culture		MYCOP	12

# Index

Profile	Price (Ex VAT)	Code	Page
Mycoplasma gallisepticum PCR		MYPA	10
Mycoplasma pulmonis PCR		PCMYPR	9
Myxoma Virus PCR		MYPCR	9
Myxomatosis Serology IFAT		MYXO	9
<b>N</b>			
Non Mammal Haematology		AHAEM	8
<b>O</b>			
Ophidiomyces ophidiicola PCR		OPOP	11
<b>P</b>			
Pacheco Virus PCR		PVPCR	10
Pacheco Virus Serology		XAHV	10
Paramyxovirus (aPMV-1) Antibodies		XPARN	10
Paramyxovirus 1 PCR (aPMV-1)		XPAR	10
Paramyxovirus/Ferlavirus Antibody		PFAB	11
Pasteurella multocida toxigenic PCR		PMTP	9
PCR Arenaviruses/Inclusion Body Disease (IBD)		IBDP	11
PCR Avian Borna Virus		BORNAPCR	10
PCR Avian Haemosporidia (avian malaria)		AHPP	10
PCR Avian Sexing		AVSEX	7
PCR Bornavirus		BORN	10
PCR Chlamydia		CHPCR	10
PCR Chlamydomyces psittaci		PCRCB	10
PCR Chytrid Fungus		CHYP	11
PCR Circovirus		CIRP	10
PCR Cryptosporidia (reptile)		CRYPPCR	13
PCR Cryptosporidia (reptile) - Differentiation		CRYPDIF	13
PCR E.Cuniculi		ECUP	9
PCR Fast Track		PCFAST	9,10,11
PCR Francisella tularensis		XFT	9
PCR Herpesvirus		HPT/HPK	11
PCR Herpesvirus - Differentiation		PCHEXDIF	11
PCR Intranuclear coccidia (TINC)		INCP	11
PCR Iridovirus		IRIP	11
PCR Leptospira spp (Urine or Blood)		PCRL	9
PCR Mycoplasma agassizii		MYPT	11

Profile	Price (Ex VAT)	Code	Page
PCR Mycoplasma gallisepticum		MYPA	10
PCR Mycoplasma pulmonis		PCMYPR	9
PCR Myxoma Virus		MYPCR	9
PCR Ophidiomyces ophidiicola		OPOP	11
PCR Pacheco Virus		PVPCR	10
PCR Paramyxovirus 1(aPMV-1)		XPAR	10
PCR Pasteurella multocida toxigenic		PMTP	9
PCR Picornavirus (Virus "X")		PICP	11
PCR Polyoma Virus		POLYO	10
PCR Poxvirus (orthopoxvirus)		OPVP	9
PCR Psittacine beak and feather disease (Circovirus)		PBFD	10
PCR Quarantine Profile Caudata		QPCP	11
PCR Quarantine Profile Colubrid/Viper		QPVP	11
PCR Rabbit Haemorrhagic Disease (RHD1 & RHD2)		PCVHD	9
PCR Ranaviruses		RANP	11
PCR Reptile Adenovirus		RADPC	11
PCR Respiratory profile		RTLTP	11
PCR Respiratory/Neurological Profile		RNPB	11
PCR Sunshine virus		SUNP	11
PCR Treponema paraluisuniculi (Rabbit Syphilis)		PCRTREP	9
PCR Tritrichomonas foetus		PCRTR	10
Picornavirus (Virus "X") PCR		PICP	11
Polyoma Virus PCR		POLYO	10
Poxvirus (orthopoxvirus) PCR		OPVP	9
Primate Basic Profile		PRBP	7
Primate Basic Screen		PRBCS	7
Primate Standard Profile		PRSTP	7
Primate Standard Screen		PRSTS	7
Psittacine beak and feather disease (Circovirus) PCR		PBFD	10
<b>Q</b>			
Quarantine PCR Profile Caudata		QPCP	11
Quarantine PCR Profile Colubrid/Viper		QPVP	11
<b>R</b>			
Rabbit Basic Profile		RABBAS	6
Rabbit Basic Screen		RABAS	6

# Index

Profile	Price (Ex VAT)	Code	Page
Rabbit Haemorrhagic Disease (RHD1 & RHD2) PCR		PCVHD	9
Rabbit Standard Profile		RABSTN	6
Rabbit Standard Screen		RABSTS	6
Ranaviruses PCR		RANP	11
Reptile Adenovirus PCR		RADPC	11
Reptile Basic Profile		REPBAS	6
Reptile Basic Screen		REPBS	6
Reptile Standard Profile		REPSTN	6
Reptile Standard Screen		REPCSN	6
Respiratory PCR profile		RTLTP	11
Respiratory/Neurological PCR Profile		RNPB	11
Rodent Basic Profile		RODBAS	6
Rodent Basic Screen		RODBSC	6
Rodent Standard Profile		RODSTN	6
Rodent Standard Screen		RODSTS	6
Routine Urine Analysis		UR01+	13
<b>S</b>			
Saliva cortisol		SALC	8
Salmonella Culture		FASA	13
Sendai Virus IFAT		SENDAI	9
Skin Profile		SKBFU	13
Small Mammal Profile		SMAMP	6
Small Mammal Screen		SMAMS	6
Sunshine virus PCR		SUNP	11
<b>T</b>			
Top-Up Ionised Calcium		TOPCAION	6
Total T4		TT4	8
Treponema paraluisicuniculi (Rabbit Syphilis) Antibody		SYCON	9
Treponema paraluisicuniculi (Rabbit Syphilis) PCR		PCRTREP	9
Trichomonas foetus PCR		PCRTR	10
Troponin I High Sensitivity		TROPIHS	7
<b>U</b>			
Urine Analysis (Full)		UR02+	13
Urine Analysis (Routine )		UR01+	13
Urine Biochemistry		URBIO	12

Profile	Price (Ex VAT)	Code	Page
Urine Biochemistry without UPC		UBIO	13
Urine Culture		UCUL	13
Urine Microscopic Examination		UMIC	13
Urine Protein Electrophoresis		UEP	13
Urine Protein:Creatinine Ratio		URPC	13
Urine Specific Gravity		USG	12
Urolith Calculus Analysis		CALC	13
UTI Screen		URUTI	13

## W

Worm Egg Screen Flotation test		PARA	13
--------------------------------	--	------	----

## Z

Zinc		ZINC	7
ZN Stain		ZNJOH	12
Zoo Camelid Standard Profile		ZCAMP	7
Zoo Camelid Standard Screen		ZCAMS	7
Zoo Carnivore Basic Profile		ZCARBP	7
Zoo Carnivore Basic Screen		ZCARBS	7
Zoo Carnivore Standard Profile		ZCARP	7
Zoo Carnivore Standard Screen		ZCARS	7
Zoo Equine Basic Profile		ZEQBP	7
Zoo Equine Basic Screen		ZEQBS	7
Zoo Equine Standard Profile		ZEQSP	7
Zoo Equine Standard Screen		ZEQST	7
Zoo Mammal Profile		ZMAMP	7
Zoo Mammal Screen		ZMAMS	7
Zoo Marine Mammal Standard Profile		MMAMP	7
Zoo Marine Mammal Standard Screen		MMAMS	7
Zoo Ruminant Standard Profile		ZRUMP	7
Zoo Ruminant Standard Screen		ZRUMS	7





# Terms and Conditions

## Finn Pathologists & Axiom Veterinary Laboratories Terms & Conditions

Finn Pathologists is a trading name for Precision Histology International Ltd, a company incorporated in England & Wales under company number 2161963. Our registered office is at One Eyed Lane, Weybread, Diss, Norfolk, IP21 5TT. Our VAT number is 737 1452 35.

Axiom Veterinary Laboratories Ltd is a company incorporated in England and Wales under company number 02526935. Our registered office is at The Manor House, Brunel Road, Newton Abbot, Devon, TQ12 4PB. ("Axiom")

Both Precision Histology International Limited and Axiom Veterinary Laboratories Ltd are wholly owned subsidiaries of CVS (UK) Limited, a company registered in England and Wales under company number 03777473 and whose registered office address is CVS House, Owen Road, Diss, Norfolk, IP22 4ER

**("Finn Pathologists" and "Axiom Labs", "We", "Our". "Us").**

### 1. Interpretation

Definitions:

**"Business Day"** a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business.

**"Charges"** the charges payable by the Customer for the supply of the Services in accordance with clause 5.

**"Commencement Date"** has the meaning given in clause 2.2.

**"Conditions"** these terms and conditions as amended from time to time in accordance with clause 11.4.

**"Contract"** the contract between Finn Pathologists or Axiom and the Customer for the supply of Services in accordance with these Conditions.

**"Control"** shall be as defined in section 1124 of the Corporation Tax Act 2010, and the expression change of control shall be construed accordingly.

**"Customer"** the person or firm who purchases Services from Us.

**"Customer Default"** has the meaning set out in clause 4.2.

**"Order"** the Customer's order for Services in the Customer's purchase order form, by email, online, over the phone or the Customer's written acceptance of a quotation by Us.

**"Privacy Policy"** the privacy policy as made available on Our websites from time to time.

**"Services"** the laboratory, pathology and diagnostic testing services supplied by Us to the Customer

**"Turnaround Times"** the approximate turnaround times for the Services provided by Us.

### 1. These Terms

- 1.1 A reference to a statute or statutory provision is a reference to it as amended or reenacted. A reference to a statute or statutory provision includes all subordinate legislation made under that statute or statutory provision.
- 1.2 Any words following the terms **including, include, in particular, for example** or any similar expression, shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.
- 1.3 A reference to **writing** or **written** includes email.

### 2. Basis of contract

- 2.1 The Order constitutes an offer by the Customer to purchase Services in accordance with these Conditions.
- 2.2 The Order shall only be deemed to be accepted when We issue a written acceptance of the Order or commence the carrying out of the Services at which point and on which date the Contract shall come into existence (**"Commencement Date"**).
- 2.3 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 2.4 Any quotation given by Us shall not constitute an offer and such quotation shall only be valid for a period of 20 Business Days from its date of issue.

### 3. Supply of Services

- 3.1 We shall use all reasonable endeavours to meet any Turnaround Times We have provided in the price lists or to the Customer but any such dates shall be estimates only and an approximation. Time shall not be of the essence for performance of the Services.
- 3.2 We reserve the right to amend the Services if necessary to comply with any applicable law or regulatory requirement.
- 3.3 The Customer acknowledges that it shall be liable for costs incurred by Us in the event of any request to vary or suspend the Services or a request for any additional Services. Submissions that are cancelled 24 hours after receipt will be charged at 50%, excluding test marked as 'Referral', these will be charged at 100% of any tests that are in process. The full price will be charged for any services that have been provided through to completion with a report having already been sent before receiving the cancellation request.
- 3.4 We warrant to the Customer that the Services will be provided using reasonable care and skill.
- 3.5 Unless otherwise agreed with us in writing, all samples received by Us for Routine Diagnostic Testing Services shall become the property of Finn Pathologists and/or Axiom at the point of acceptance of delivery or collection of the sample by Us.

Any residual material once the Services have been completed may be retained, stored and used for diagnostic laboratory research and development, clinical audit or subsequent diagnostic testing. Any data or results, including any and all intellectual property rights, arising from such use shall belong in its entirety to Us.

### 4. Customer's obligations

- 4.1 The Customer shall:
  - 4.1.1 ensure that the terms of the Order and any information it provides to Us relating to the samples sent for testing are complete and accurate;
  - 4.1.2 co-operate with Us in all matters relating to the Services and provide Us with such information as We may reasonably require in order to supply the Services, and ensure that such information is complete and accurate in all material respects.
- 4.2 If Our performance of any of its obligations under the Contract is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation ("Customer Default"):
  - 4.2.1 Without limiting or affecting any other right or remedy available to it, We shall have the right to suspend performance of the Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations in each case to the extent the Customer Default prevents or delays Our performance of any of its obligations;
  - 4.2.2 We shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from Our failure or delay to perform any of Our obligations as set out in this clause 4.2; and
  - 4.2.3 the Customer shall reimburse Us on written demand for any costs or losses sustained or incurred by Us arising directly or indirectly from the Customer Default.

### 5. Charges and payment

- 5.1 The Charges for the Services shall be calculated in accordance with Our then price lists.
- 5.2 We may update or alter the price lists, catalogues, sales literature or other documentation relating to the Services (in whatever form and on whatever media) at any time without prior notice to the Customer. Customers should therefore ensure they check the most up to date price list available prior to placing any Order. Any typing, clerical or other error or omission in any catalogue, sales literature, price list, dispatch note, invoice or other documentation or any information issued by Us shall be subject to correction without liability.
- 5.3 Unless the Customer has paid for the Services at the point at which their Order is submitted, We shall invoice the Customer on at the end of the month that the submission was received.
- 5.4 The Customer shall pay each invoice submitted by Us:
  - 5.4.1 within 30 days of the date of the invoice or in accordance with any credit terms agreed by Us and confirmed in writing to the Customer; and
  - 5.4.2 in full and in cleared funds to a bank account nominated in writing by Us. Time for payment shall be of the essence of the Contract.
- 5.5 All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time (**"VAT"**). Where any taxable supply for VAT purposes is made under the Contract by Us to the Customer, the Customer shall, on receipt of a valid VAT invoice from Us, pay such additional amounts in respect of VAT as are chargeable on the supply of the Services at the same time as payment is due for the supply of the Services.
- 5.6 If the Customer fails to make a payment under the Contract by the due date, then, without limiting Our remedies under clause 9, the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 5.6 will accrue each day at 4% a year above the Bank of England's base rate from time to time.
- 5.7 All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).
- 5.8 In the event that we issue a final demand in respect of overdue invoice(s), an administration charge of £30 will be incurred on the invoice for the following month.
- 5.9 Any discounts are only eligible providing payment is received within 30 days of invoice.
  - 5.9.1 Samples received from pets belonging to clinicians and practice staff will be charged at 70% of the list price (only for tests that are eligible for discount)
- 5.10 For clients outside of the United Kingdom, Incoterms for receipt of laboratory submissions are DDP, Incoterms for delivery of material sent from the laboratory (e.g. materials for making submissions, immunotherapy) are DAP.
- 5.11 Samples received that have not been packaged appropriately or in a safe manner will incur a Safe Handling Charge of £25.
- 5.12 In the event that we are required to redirect any sample or diagnostic material to a destination that is not our own company, such activities may be subject to a shipping and handling charge. The Customer will be advised where this is applicable.

## 6. Data protection and data processing

- 6.1 We shall process the Customer's personal data only in accordance with Our Privacy Policy and the Customer's instructions from time to time and at all times in compliance with all applicable laws, enactments, GDPR regulations, orders, standards and other similar instruments.
- 6.2 We may authorise a third party (subcontractor) to process the personal data provided that the subcontractor's contract:
- 6.2.1 is on terms which are substantially the same as those set out in the Contract; and
- 6.2.2 terminates automatically on termination of the Contract for any reason.
- 6.3 We warrant that, having regard to the state of technological development and the costs of implementing any measures, We will take appropriate technical and organisational measures against the unauthorised or unlawful processing of personal data and against the accidental loss or destruction of, or damage to, personal data.
- ## 7. Limitation of liability
- 7.1 Nothing in the Contract shall limit or exclude Our liability for:
- 7.1.1 death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
- 7.1.2 fraud or fraudulent misrepresentation; or
- 7.1.3 breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession) or any other liability which cannot be limited or excluded by applicable law.
- 7.2 Subject to clause 7.1, We shall not be liable to the Customer, whether in contract, tort (including negligence), for breach of statutory duty, or otherwise, arising under or in connection with the Contract for:
- 7.2.1 loss of profits;
- 7.2.2 loss of sales or business;
- 7.2.3 loss of agreements or contracts;
- 7.2.4 loss of anticipated savings;
- 7.2.5 loss of use or corruption of software, data or information;
- 7.2.6 loss of or damage to goodwill; and
- 7.2.7 any indirect or consequential loss.
- 7.3 Subject to clause 7.1, Our total liability to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, arising under or in connection with the Contract shall be limited to the total Charges paid under the Contract.
- 7.4 The terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.
- 7.5 This clause 7 shall survive termination of the Contract.

## 8. Termination

- 8.1 We may terminate the Contract with immediate effect by giving written notice to the Customer if:
- 8.1.1 the Customer commits a material breach (other than one in respect of payment pursuant to clause 8.1.5 below) of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 30 days of the Customer being notified in writing to do so;
- 8.1.2 the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;
- 8.1.3 the Customer suspends, or threatens to suspend, or ceases or threatens to cease to carry on all or a substantial part of its business;
- 8.1.4 the Customer's financial position deteriorates to such an extent that in Our opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.
- 8.1.5 the Customer fails to pay any amount due under the Contract on the due date for payment;
- 8.1.6 there is a change of control of the Customer;
- 8.1.7 We are unable to fulfil or carry out the Services at that point in time; or
- 8.1.8 The Customer displays any behaviour towards Our staff which is abusive, violent, threatening, intimidating, malicious, sexual or deemed otherwise unacceptable by Us.
- 8.2 Without affecting any other right or remedy available to Us, We may suspend the supply of Services under the Contract or any other contract between the Customer and Us if the Customer fails to pay any amount due under the Contract on the due date for payment, the Customer becomes subject to any of the events listed in clause 8.1.2 to clause 8.1.4, or We reasonably believe that the Customer is about to become subject to any of them.

## 9. Consequences of termination

- 9.1 Termination of the Contract shall not affect any rights, remedies, obligations or liabilities of the parties that have accrued up to the date of termination, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination.
- 9.2 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination of the Contract shall remain in full force and effect.

## 10. Contracting Party

- 10.1 The entity that you shall be contracting shall depend on the Services requested and shall be detailed on the invoice provided to the Customer. This shall either be Finn Pathologists or Axiom as defined at the top of these terms and conditions.

## 11. Complaints

- 11.1 Should the Services provided fail to meet the Customer's expectations, they should contact Finn Pathologists via email at email@finnpathologists.com or by phone on 01379 854180 or Axiom via email at admin@axiomvetlab.co.uk or by phone on 01626 355655.
- 11.2 In doing so the Customer should provide all relevant details and allow for an acceptable period for Us to try and resolve your complaint.

## 12. General

- 12.1 **Force majeure.** Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under the Contract if such delay or failure result from events, circumstances or causes beyond its reasonable control.
- 12.2 **Assignment and other dealings.**
- 12.2.1 We may at any time assign, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights and obligations under the Contract.
- 12.2.2 The Customer shall not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any of its rights and obligations under the Contract.
- 12.3 **Entire agreement.**
- 12.3.1 The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.
- 12.3.2 Each party acknowledges that in entering into the Contract it does not rely on, and shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Contract.
- 12.3.3 Nothing in this clause shall limit or exclude any liability for fraud.
- 12.4 **We may make changes to these terms.** You should check them each time prior to engaging our Services to ensure that you are aware of the applicable terms. Except as set out in these Conditions, no variation of the Contract shall be effective unless it is in writing and signed by the parties (or their authorized representatives).
- 12.5 **Waiver.** A waiver of any right or remedy under the Contract or by law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. A failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall not constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict any further exercise of that or any other right or remedy. No single or partial exercise of any right or remedy provided under the Contract or by law shall prevent or restrict the further exercise of that or any other right or remedy.
- 12.6 **Severance.** If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.
- 12.7 **Third party rights.**
- 12.7.1 Unless it expressly states otherwise, the Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.
- 12.7.2 The rights of the parties to rescind or vary the Contract are not subject to the consent of any other person.
- 12.8 **Governing law.** The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by, and construed in accordance with the law of England and Wales.
- 12.9 **Jurisdiction.** Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.

## Axiom Veterinary Laboratories

The Manor House, Brunel Road,  
Newton Abbot, Devon TQ12 4PB

Tel: 01626 355655

[admin@axiomvetlab.co.uk](mailto:admin@axiomvetlab.co.uk)

[www.axiomvetlab.com](http://www.axiomvetlab.com)

### Hours of Business

Monday to Friday 9.00am to 5.30pm

Saturday 9.00am to Midday

## Finn Pathologists

Unit 3C & 3D, Mayflower Way,  
Harleston, Norfolk, IP20 9EB

Tel: 01379 854180

[email@finnpathologists.com](mailto:email@finnpathologists.com)

[www.finnpathologists.com](http://www.finnpathologists.com)

## Finn Pathologists Histopathology Department

One Eyed Lane, Weybread,  
Diss, Norfolk, IP21 5TT

[histo.admin@finnpathologists.com](mailto:histo.admin@finnpathologists.com)

### Hours of Business:

Monday to Friday 8.30am to 5.00pm

Saturday 8.30am to Midday

Ready to order your consumables?

Head to <https://milab.store.unleashedsoftware.com>  
and explore our amazing range of products.



Forgotten your login details?

Just give us a call at MiLab on 01379 855 595, and we'll get you sorted in no time!

